



Deliver great patient experience from one unified platform

With Birdeye, get new patients and manage existing ones from a single, easy-to-use platform. Be found, be chosen, and become the best practice in your area.

Get new patients with Webchat

Install Webchat on your website to respond to questions in a flash. Turn website visitors into patients – from the office or when you're on-the-go.

Effortlessly get new reviews from patients

Whether you have a Practice Management System or not, Birdeye completely automates your review collection process. Get a constant stream of online reviews and attract new patients.

Be the top local search result

Rank high in relevant search results. New reviews and Birdeye's SEO-optimized custom profiles help you outshine the competition.

Manage your patients on-the-go

Birdeye's easy-to-use mobile app allows you to manage your patients from anywhere. There is no need to be near a computer to provide an excellent patient experience.

Get new customers through word-of-mouth

Create custom referral and loyalty programs and let your customers do your marketing for you. With custom referral campaigns, they'll sing praises about the experience you provide across multiple channels bringing friends, family, and colleagues to your business.

Do you have any appointments for this week?

Yes, our next opening is Thursday at 1 pm. Does that work for you?



Just a reminder, your appointment with Dr. Blair is tomorrow at 1 pm.

Thanks, see you then.

Dental practices love Birdeye

"Birdeye has been one of the best investments we have made for our business. From the customer service to the actual results. It has been an absolute game changer for our practice. I cannot recommend it enough. One of the easiest decisions you can make."

Dr. Michael Hanley, Hanley Family Dentistry

Birdeye Experience Marketing Platform



Interactions

The single messaging platform for your team to connect with leads and customers.

Inbox

Livechat

Teams

Webchat

Chatbot

Receptionist



Reviews

Consistently generate more reviews and higher ratings.

Review generation

Review monitoring

Review responses

Review marketing



Listings

Keep your business information accurate and consistent across 50+ websites.



Surveys

Engage each customer at the right time with NPS or CSAT surveys to improve your service.



Insights

Turn customer feedback into actionable insights with AI.



Ticketing

Create tickets automatically and take action on customer feedback.



Benchmarking

Make competitive insights your unfair advantage.



Referrals

Make it simple for your customers to refer your business.



Mass Text Messaging ADD ON

Easily send text messages to a large number of contacts in one click.



Video Chat

Meet face-to-face with customers with video calls even if you physically can't.



Birdeye helps businesses grow through happy customers. Over 60,000 businesses use Birdeye every day to attract new leads with Listings, Reviews and Referrals, convert them into customers with Webchat and Appointments, and delight those customers with Surveys, Ticketing, and Insights — all in one place.

See how Birdeye can help you grow your business. Call me at [1-215-292-2100](tel:1-215-292-2100), or send me an email at dridentau@birdeye.com.