

# Medicaid Unwinding Update

MedicaidUnwinding.Ky.Gov



The Kentucky Department for Medicaid Services is reaching out to providers, stakeholders, Medicaid members, and representatives from the advocacy community to continue to engage Medicaid members in the renewal process. As partners in ensuring health care access for Kentuckians, it is imperative we work together to raise awareness about the return of renewals as well as necessary action steps on the part of Medicaid members to assure individuals are not disenrolled or, if they are no longer eligible, are informed about alternative coverage options. This might include Qualified Health Plans offered via [kynect](#) or employer-sponsored health insurance.

As part of this effort, we are requesting that you share [this flyer](#) with your respective audiences. The informational piece can be shared digitally or downloaded and printed for display in provider offices, at advocacy organizations, or shared at community events.



Click the images above to download the flyer; visit [kynect](#); or peruse the Medicaid Unwinding website for additional information and resources.

# We Are Here **TO HELP**

CONTACT US ABOUT  
MEMBER RENEWALS

- **KYNECT**

Call kynect (1-855-459-6328)  
Mon-Fri 8:00 am to 4:30 pm ET

- **Department for Community  
Based Services (DCBS)**

Call DCBS (1-855-306-8959)  
Mon-Fri 8:00 am to 4:30 pm ET and  
Saturdays from 9:00 am to 12:00 pm ET



**TEAM**  
**KENTUCKY.**  
CABINET FOR HEALTH  
AND FAMILY SERVICES

[Contact a kynector or agent](#)

[Find a DCBS office](#)