

National Processing Company (NPC) works with healthcare facilities across the nation in streamlining electronic payment acceptance. We understand that it takes simplicity and convenience to run a practice efficiently, and we want to assist in providing that simplicity and convenience in accepting electronic payments. Many physicians experience lengthy collection cycles with patients, causing increases in accounts receivables. Typically, three to five percent of receivables are written off as bad debt due to uncollected payments from patients. Utilizing NPC's automated bill payment tool, NPC Secure, can help you reduce your write-offs, while shortening collection cycles.

Thirty-six percent of patients typically have a past due balance of 60 days or more. Utilizing NPC for electronic payment acceptance, your practice can reduce this percentage by scheduling automated payment plans to collect full and co-payments on a timely basis.

Patient Convenience and NPC Secure

NPC Secure is an internet-based, real time card and check payment application that enables practices to process and manage internet, telephone, and face-to-face transactions quickly and easily. With NPC Secure, any healthcare facility with an internet connection can have access to the most powerful, flexible and cost effective payment application available, with no software to install. NPC Secure is PCI DSS and PABP certified which assists practices with [PCI Compliance](#) and protection of cardholder data. NPC Secure is a solution that allows practices to integrate with their website to offer online bill payment.

Features and Benefits

- Improve service and personnel time processing transactions with automated bill payment tools
- Process card and check payments from one simple virtual point-of-service (VPOS)
- Customize data fields for patient number, provider confirmation, and other patient-specific data
- Apply fraud screening rules to each transaction to reduce fraudulent activity
- Send customized email receipts to customers to reduce on paper use

Card Acceptance at Your Fingertips

Accepting payments at the countertop through a terminal device allows those practices not looking to utilize a web-based payment portal to accept card and check payments at their convenience.

Features and Benefits

- Accept payments through a single terminal for up to 20 departments
- Check acceptance capabilities available through countertop terminal for easy processing of all payments
- Provide patient convenience by accepting HSA, FSA, and HRA cards