



***Be A Team Of Super-Stars!***  
***Leadership At All Levels***

## **Kentucky Annual Dental Meeting**

**Dr. Tanya Brown**

Dental Consultant and Speaker

[Tanya@TanyaBrownDMD.com](mailto:Tanya@TanyaBrownDMD.com)

**757-285-2833**

**Sponsored By:**

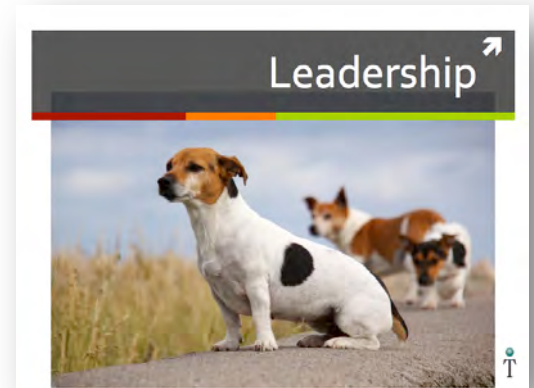


**“Anyone who is willing to give 100% is bound to succeed,  
there is NO competition”**

**-Dr. L.D. Pankey**

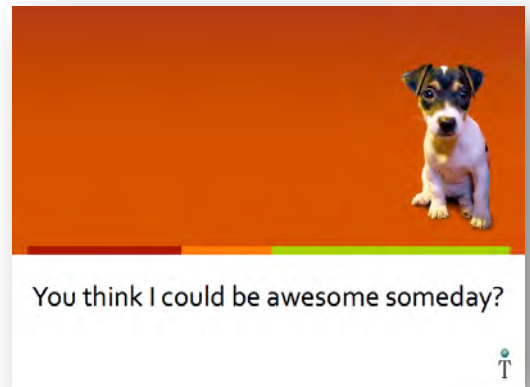
## 1. LEADERS AT ALL LEVELS

3 Things I Want In My Workplace:



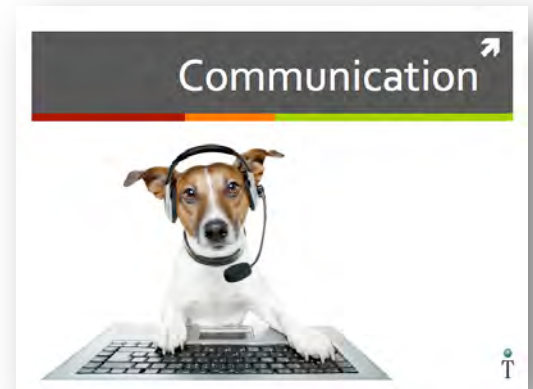
Obstacles To My Ideal Practice:

- Possible Mentor:
- Leadership Books To Look Up:



- 3 Things I Will Do To Make Someone Else's Life Better Tomorrow:
- My Best Qualities:

## 2. IMPROVE COMMUNICATION



WHO	TYPE OF INTERACTION	WAYS TO IMPROVE
Administrative Team	Phone Calls	
	Greeting Patients	
	Financial Arrangements	
Clinical Team	Interactions with Patients	
	Co-Diagnosis	
	Charting	
	Patient Education	

- Stop The Negativity- End Gossip & Grumbling for GOOD!
  - When Confronted With Gossip:
  - When Confronted With Complaining:
  - When Confronted With Blaming:

### 3. CO-DIAGNOSIS

Ways To Improve Cohesive Action:

- With team
  - Morning Huddle
    - What's working?
    - How can we improve?
  - Team Meetings
    - 5 Questions That Create Powerful Team Meetings
      - 1.
      - 2.
      - 3.
      - 4.
      - 5.
  - Case Acceptance: Why Photography?

